

Explanation activities:

- 1- Ship owner/charter send request to ship agent and ship chandler.
 - 2- Ship agent and ship chandler acknowledge the email and request.
 - 3- Ship chandlers prepare quote.
 - 4- Ship chandlers receive order and send request to ship agent.
 - 5- Ship agents accept order.
 - 6- Ship chandler request gate pass from ship agent.
 - 7- Ship agents prepare for gate pass.
 - 8- Clearing agent apply bayan item list through customs and port gate.
 - 9- Clearing agent submit bayan copy to ship chandler.
 - 10- Ship delivered by ship chandler.
 - 11- Customs and port gate show DO for bayan inspection.
 - 12- Captain arranges for offload the goods at berth, goods inspect and finally he will sign/stamp the delivery note.
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- 1- Ship owner/ charter send request to ship agent and ship chandler to buy spare part.
 - 2- Ship owner and ship chandler will acknowledge the email and request. Then they will prepare quote and forward it to ship agent and ship owner.
 - 3- If the ship owner and ship agent does not accept the quote, they will reject the order. If they accept it the ship chandler will receive order and send request to ship agent.
 - 4- Ship agent will accept the order then the ship chandler will request gate pass from ship agent, then he will prepare for gate pass.
 - 5- The clearing agent will apply bayan item list through customs and port gate. If this party is accepting the clearing agent will submit bayan copy to ship chandler.
 - 6- Ship chandler will arrange ship delivery, then they will show the DO for bayan inspection.
 - 7- Finally, the captain will arrange for offload the goods at berth, then he will do goods inspection and sign/stamp the delivery note.